

## **Determination of the Characteristics of Turkish Managers: A Case Study in Five Star Hotels**

**Mohamad Sepehri, Ph.D.**  
Associate Dean & Professor  
Davis college of Business  
Jacksonville University  
Jacksonville, FL, U.S.A.

**Dr. Said Kingır, Professor**  
Siirt University, Turkey

**Dr.Emrah Özkul, Assist. Prof.**  
Düzce Univeristy, Turkey

**Mehmet Nuri Sevgin**  
Siirt University, Turkey

### **Abstract**

The focus of this study was to survey the various aspects of traits and characteristics of the managers in five star hotel enterprises in Aegean and Mediterranean regions in Turkey. The results of the study show statistically significant differences among top managers based on age, gender, education level, size of the hotel, and the professional preparation of the managers. The study also reveals the significant differences between the hotel size and the eagerness of the top administrators to learn the details or to share it with others; the tendency of managers to supervise the junior staff closely; and the level of enthusiasm to be a role model for younger managers. The population of the study included managers such as general directors, vice and departmental managers.

Keywords: Five star hotels, characteristics of managers.